

## South East Coast Ambulance Service NHS Foundation Trust

40-42 Friars Walk Lewes East Sussex BN7 2XW

Tel: 0300 123 0999 Email:foi@secamb.nhs.uk

21st August 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/08/06.

You requested the following information:

- 1. How many call outs has SECAMB received in the areas of Ashford, Tenterden, Folkestone, Hythe and Romney Marsh, relating to seagulls in 2013, 2014 and so far in 2015.
- 2. Postcode areas are CT18, CT19, CT20, CT21 and TN23, TN24, TN25, TN26, TN28, TN29 and TN30
- 3. Details of the nature of the callout, (such as people suffering injuries).
- 4. Details of what action, if any, was taken by SECAMB.

I have checked our records for emergency responses in the above mentioned postcodes for the calendar years of 2013,2014 and up to 31<sup>st</sup> July 2015, including using the word 'seagull' to search the free text field of the problem nature of each response made within these dates. This search showed that there were no responses made relating to seagulls. I regret to advise that we cannot provide any further information as requested on the grounds of the exemption contained within s.12 of the FOIA. To search further for the information would necessitate manually scrutinizing the comments or the Patient Clinical Record form for each incident record of which there are over 19,000 emergency responses for these areas for just 2015 alone. This would exceed the appropriate limit of 18 hours as set down in the guidance on the application of the Freedom of Information and Data Protection (Appropriate Limit and Fees).

I am sorry that I cannot be more helpful on this occasion.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAmb) Internal Review Procedure at:



South East Coast Ambulance Service NHS Foundation Trust 40-42 Friars Walk

Lewes

East Sussex

BN7 2XW

Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust

